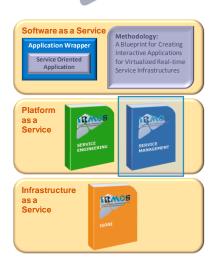


## **Service Management Tools**

The Service Management Tools are placed in the Platform as a Service layer of the IRMOS architecture, acting as a link between the Software as a Service and the Infrastructure as a Service layers. They aim to support the provisioning and management of the IRMOS infrastructure through an open, service-oriented architecture. Their main role is to manage the negotiation, reservation, execution and monitoring of the Application Service Components (ASCs) and, at the same time, to address the real-time related performance requirements in a transparent way to the user while conforming to the Service Level Agreements (SLAs).



## **Key Features**

- Real-Time QoS Specification: specification of applications and ASCs considering both structure and real-time QoS.
- Event Prediction: QoS-oriented service engineering for predicting QoS requirements contingent on application and resourcing events considering temporal profiles of ASCs.
- Dynamic SLA Negotiation: services for SLA negotiation and management supporting the dynamic negotiation (and renegotiation) of Application-SLAs and dynamic discovery of resource providers (Technical-SLAs).
- On-Demand Resource Provisioning: provisioning services for ASCs on virtualized infrastructures through combination of workflow and servicebased management wrappers enhanced to support temporal profiles.
- QoS Event Monitoring: monitoring services for measuring QoS at both application and technical levels supporting trigger events for runtime adaptability of resource provisioning estimation and decision making.

## **Building Blocks**

- SLA Negotiator is responsible for interpreting the requests for negotiating Application-SLAs, whereas the SLA Manager queries, publishes, creates and updates SLAs and SLA templates.
- Performance Estimation Service: transforms high-level to low-level application requirements and estimates the optimal resources for its deployment (in terms of computing, storage and network). These low-level requirements are included in a Virtual Service Network Description (VSND) which is part of a Technical-SLA.
- Discovery Service: responsible for finding registered candidate IaaS providers, which meet the low level QoS constraints defined in the Technical-SLA.
- Workflow Enactor: orchestrates the ASCs that comprise the application workflows. It also enables the Monitoring Service which observes the consumption of resources during the execution of the ASCs and gathers information about both low-level and high-level performance parameters.

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SEVENTH FRAMEWORK PROGRAMME